

IMPACK (i2) CORNER BUMPER CHANGE

BUILT TO A HIGHER STANDARD[®]
American Standard[®]
HEATING & AIR CONDITIONING

OVERVIEW

» AMERICAN STANDARD QUALITY

At American Standard Heating & Air Conditioning, we are committed to providing quality products that stand the test of time. In order to ensure customer satisfaction, we regularly monitor quality concerns to facilitate the delivery of our brand promise.

After significant research, and having surveyed hundreds of dealers in residential packaged unit markets, the product team has elected to change the Impack (i2) corner bumpers from the synthetic plastic material to metal.

See the illustration to the right.

The change will impact:

- ▶ 15 SEER 1-phase equipment
- ▶ 16 SEER 1-phase equipment
- ▶ 14 SEER Duel Fuel equipment
- ▶ 3-Phase Impack (i2) variants.

PRODUCT MANAGERS

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In addition to cost savings, the change has practical application(s) as well:

- ▶ The original corner bumper design had a tendency to collect water, causing rusting to the space below the bumper. With the new metal design, water no longer causes damage.
- ▶ The metal corner bumpers are sturdier and reduce overall vibration/harmonics during testing.

